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 www.npssts.ca

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TRANSPORTATION DISRUPTION SUBSIDY FREQUENTLY ASKED QUESTIONS (FAQ)

Q – What is the 2025-2026 Transportation Subsidy Program?

The Transportation Disruption Subsidy Program is designed to help mitigate incremental transportation costs incurred by families when board provided student transportation is suspended because of an Operator labour dispute. It is not designed to reimburse parents on a per kilometers basis, but rather assist with costs such as parent provided transportation, public transit, taxi services, etc.

The amount of the subsidy will be determined by the NPSSTS based on the following:

- Distance from home address to school for in district students
- Attendance at school
- The number of eligible service interruption days

HOME TO SCHOOL DISTANCE (KM)	DAILY RATE
0-10	\$ 5.20
10.1-20	\$ 10.40
20.1-30	\$ 15.60
30.1-40	\$ 20.80
40.1-50	\$ 26.00
50.1-60	\$ 31.20
60.1-70	\$ 36.40
>70.1	\$ 41.60

Q – How do I access the 2025-2026 Transportation Subsidy application form?

Please visit the Nipissing-Parry Sound Student Transportation Services website at: <https://www.npssts.ca/>



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Q – Who is eligible to apply for the subsidy?

- 1) You may apply if your child(ren)'s transportation was disrupted because of the labour dispute.
- 2) You must be listed as an authorized contact on the student's respective board's SIS (Student Information System).
- 3) Eligible students must have been assigned transportation at the start of the service interruption.
However, if your eligibility changed due to a relocation or change of school, you will be eligible to apply for the period in which your service is interrupted.
- 4) Eligibility will be determined on the first day of the service interruption or start date of new relocation eligibility and ending when one of the following occurs:
 - The day the dispute is resolved
 - The day the student's transportation is reinstated
 - The day alternate transportation is provided
 - The last day of the school year
- 5) Only one application will be accepted per family household.
- 6) When multiple students reside within the household, only one application is needed; however, please ensure all students are listed on your application. Please note that consideration will be given for multiple schools and school locations when determining the 2025-2026 Transportation Subsidy amount.
- 7) For joint custody, you may submit one application with both contacts listed on the application or each individual household may apply. In most cases, the amount of the subsidy will be divided with 50% time at one address and 50% time at the second address. If custody agreements do not follow this pattern, applicants will need to provide proof of the custodial split, and an appropriate percentage will be determined.

Q – How many times do I have to apply?

Please apply only once per family household.



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Q – What is the deadline for submitting the application?

As the labour disruption ended April 27, 2026, the Application process will go live on Friday May 8, 2026. **The deadline for applications will be Friday May 29, 2026.**

Q – How will I receive my payment?

All payments will be made by cheque to the authorized applicant listed on the SIS (Student Information System).

Q – How often will I receive the subsidy?

You will receive one payment covering the entire period of the disruption. Cheques should begin to be sent on or about June 19, 2026, subject to the volume of applications and the complexity of the situation (e.g. multiple children in multiple schools, joint custody, etc.)

Q – When can I expect my subsidy payment?

The NPSSTS will endeavour to issue all payments prior to the end of the school year.

Q – Does my student need to attend school to qualify for the subsidy?

Yes, if your student does not attend on a specific day, you will not be eligible for the subsidy on that day. Attendance will be verified by the school/school boards.

Q – How do I add my name as an authorized contact to the student's SIS record?

Your child(ren)'s school is the **ONLY** one able to add, change or update information within the SIS (Student Information System). You will need to contact your child(ren)'s school directly.

Q – If I have a question not addressed within the FAQs, who do I contact?

Please email: info@npssts.ca